



Privacy Policy — Sunraysia Toy Library

Sunraysia Toy Library (“we”, “us”, “our”) complies with the Privacy Act 1988 (Cth) and the Australian Privacy Principles when handling personal information. We take your privacy seriously and are committed to protecting the personal information you share with us.

“Personal Information” means any information or opinion that identifies you or could reasonably identify you.

Collection of Personal Information

We collect Personal Information so we can operate the Toy Library and provide our services to members and the community.

We may collect information:

- when you join the Toy Library or renew your membership
- when you contact us via our website, email, phone or in person
- when you borrow toys or participate in programs
- from third-party service providers who assist us in running the Toy Library

The type of information we collect may include your name, contact details, address, child/ren’s names and ages, and any other information needed to manage your membership. If you choose not to provide certain details, we may be unable to offer full access to our services.

Consent

By becoming a member, using our website or providing information to us, you consent to the collection, use and disclosure of your Personal Information as outlined in this Privacy Policy.

Use of Personal Information

We may use your information to:

- manage memberships and toy borrowing
- communicate with you about library updates, events or notices
- respond to enquiries or feedback
- improve our services and operations
- meet legal or administrative requirements

Unless you opt out, you consent to us contacting you with Toy Library updates or information relevant to your membership.

We may share Personal Information with trusted third-party service providers who assist us in operating the Toy Library. We will not disclose your information to other parties without your consent unless required or authorised by law.

Data Security

We take reasonable steps to protect your Personal Information from misuse, loss, unauthorised access or disclosure. We aim to ensure the information we hold is accurate and up to date.

If you believe your information is incorrect or needs updating, please contact us and we will make the necessary changes.

Your Rights

You may request access to the Personal Information we hold about you, or ask for it to be corrected or deleted where appropriate. To make a request, please contact us at:

hello@sunraysiatoylibrary.org.au

Cookies

Our website may use cookies to improve your browsing experience. You can adjust your browser settings to refuse cookies, but this may affect how the website functions.

Complaints or Concerns

If you have any concerns about how your Personal Information is handled, please contact us so we can address the issue promptly.

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website. Continued use of our services indicates your acceptance of the updated policy.